

Javita Cares FAQs



How does an organization signup?

An organization can sign up for Javita Cares by filling out the request form and submitting it via fax (561-922-2197) or email support@javitacares.com. Once we have received the completed form it will go through a review process, which can take up to 10 business days.

Is there a phone number to contact someone at Javita Cares?

Yes. You can contact support at 1-855-4-jcares or you can email support@javitacares.com

How much of the proceeds go to the charity?

A portion of the proceeds of each box purchased will be given to the charity. Once an organization is approved this will be explained further.

Does a customer need an account to donate/purchase?

Customers will sign up for an account during their purchase.

How long does it take to begin the process once approved?

Once all the necessary forms have been submitted, as well as images needed to upload on the page, a website will be set up in as little as 15-20 business days.

Does the organization have to be a 501c3?

No. Javita Cares is proud to partner with faith-based organizations, school athletic and academic groups, special needs organizations and others whose mission is to support youth-based programs, as well as organizations aimed to support those who have diseases.

Will the organization be provided with any additional information? Brochures/ flyers?

No. Javita Cares is only responsible for supplying the organization with a Javita Cares website.

Will the customer's donation be tax deductible?

A portion of the proceeds for all sales through Javita Cares will be given to the organization on behalf of Javita. Since the donation is not being made independently and rather is part of a collection of donations for any given month, the donation is not considered tax deductible.

Does the organization/ charity become a preferred customer for the Member who signs them up? No. The organization/ charity will not become a preferred customer; however, they will be a customer for the Member who signs them up.

Does the organization/charity's customers go towards the Member's OV?

Yes. Customers who order through the organization/charity's JavitaCares website will go towards the Member's OV just like any customer would, which helps with rank advancement and commission.